

SIP Trunking Announcement Repository

Customer Set-Up Manual

07/12/2016



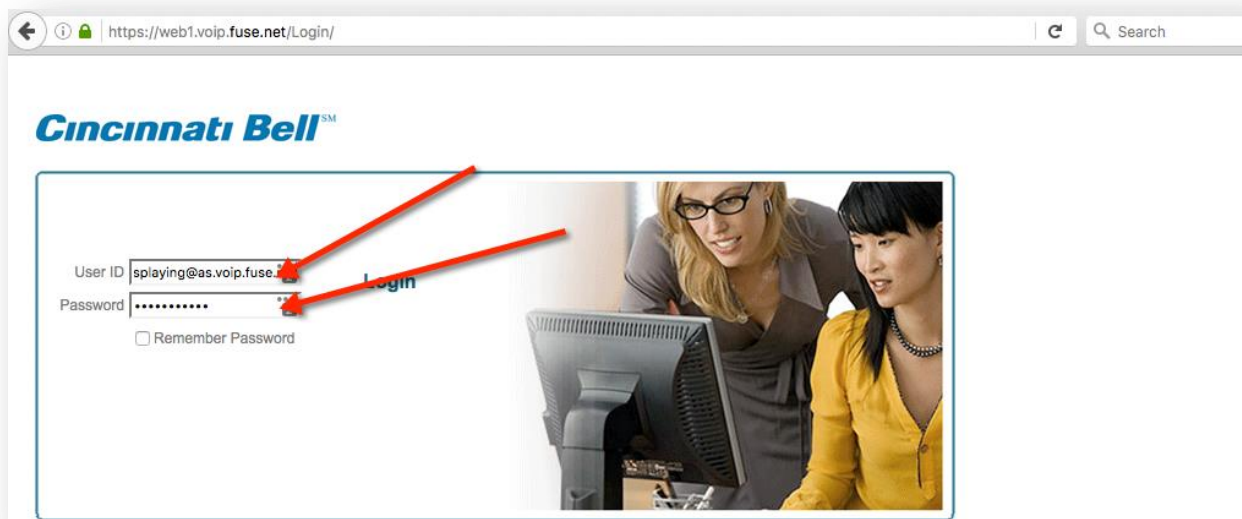
Connecting what matters.

Manual Overview

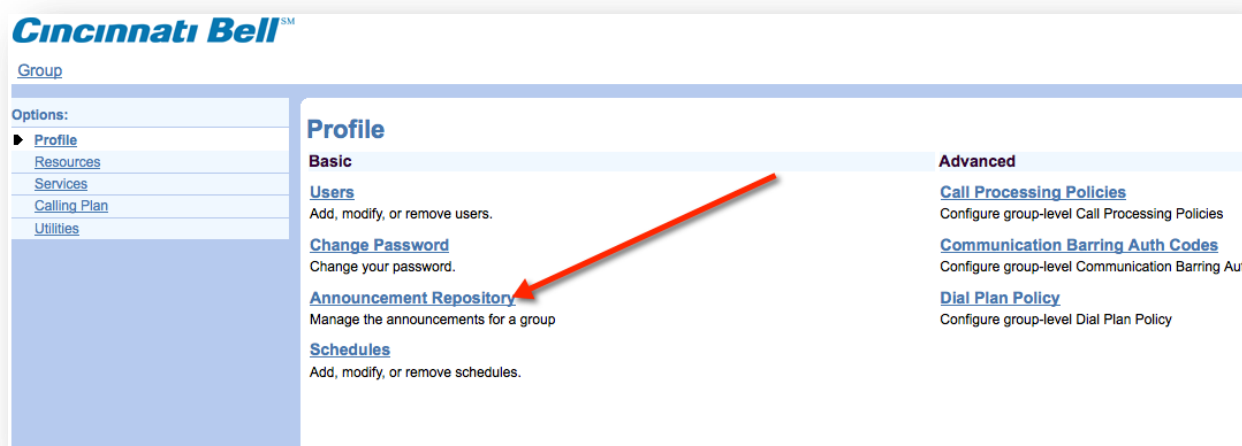
The SIP Trunking Announcement Repository Manual is designed to provide a step-by-step process to help customers activate the feature.

Steps:

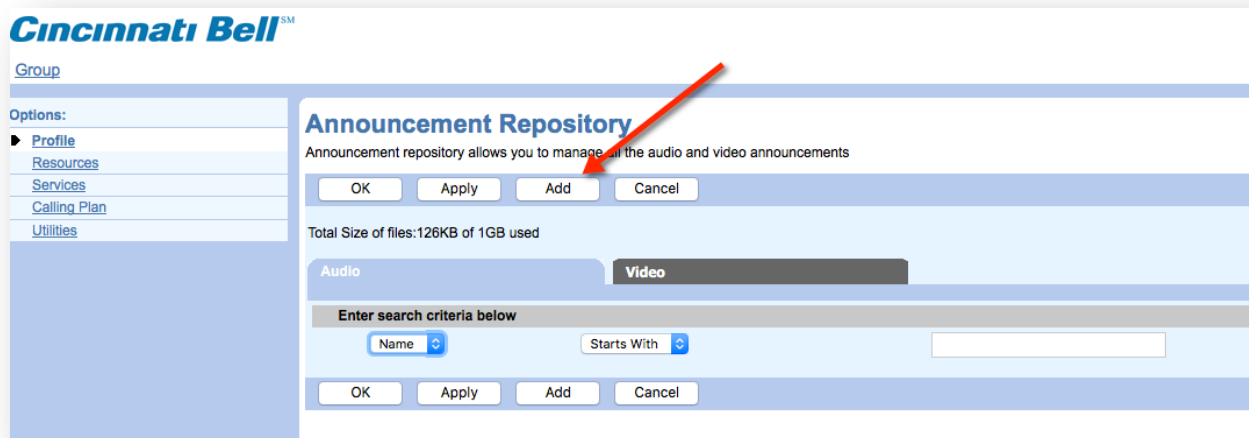
1. Log in at <https://web1.voip.fuse.net/Login/> with username and password.



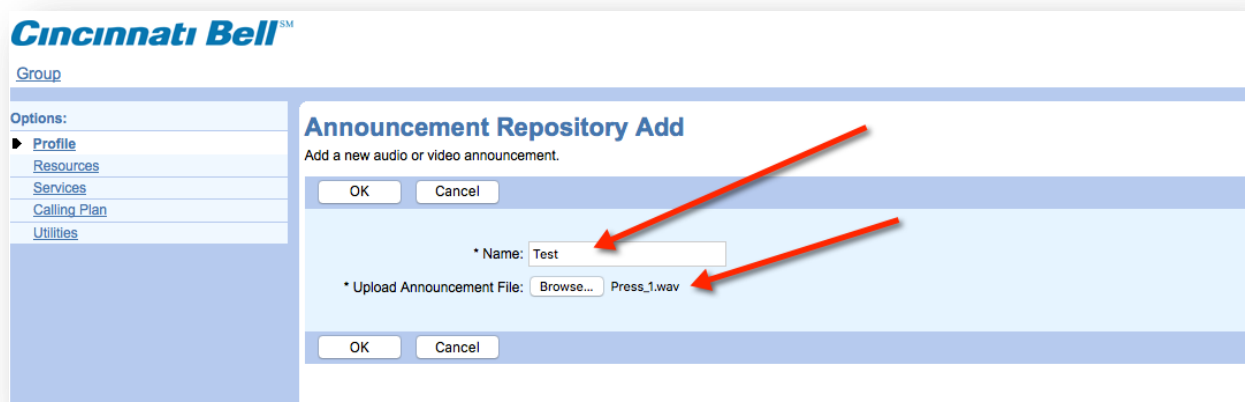
2. Click on Announcement Repository.



3. Click Add.



4. Name your Announcement and browse to your pre-recorded file. Click OK.
 - a. Here are some sites with free downloads to produce your recordings:
 - i. <https://www.goldwave.com/>
 - ii. <http://www.audacityteam.org/>



5. Specifications for recording.

Record a Personal Greeting or Announcement

You use this procedure to record a personal greeting or an announcement using a PC. The Application Server accepts .WAV and .WMA file formats. The following lists the validation rules for the file formats:

For .WAV files:

- Linear PCM
- 16,000 kHz
- 16 bit mono
- WAV file type

For .WMA files:

- Linear PCM
- 16,000 kHz
- 16 bit mono
- WMA file type

For both .WAV and .WMA files:

- The maximum audio length is 2 minutes for a Voice Messaging Greeting and Custom Ringback User/Group.
- The maximum audio length is 10 seconds for user's Voice Portal Personalized Name.
- The maximum audio length is 10 minutes for the Music On Hold greeting.
- For all other services, the maximum audio length is 5 minutes.

****For questions regarding your features, please contact 1-888-638-1699, option 4****