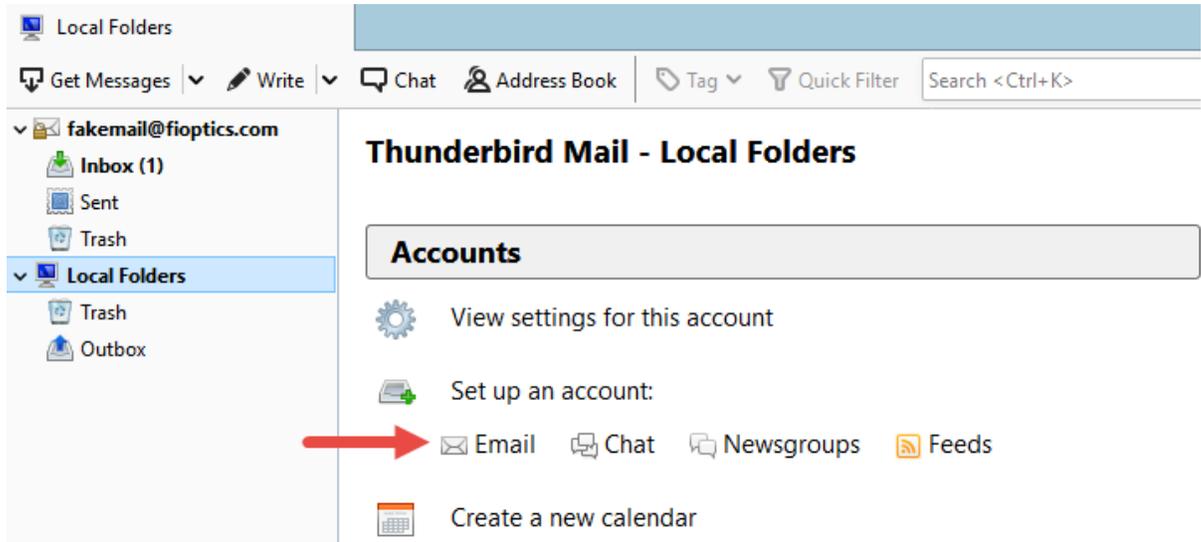
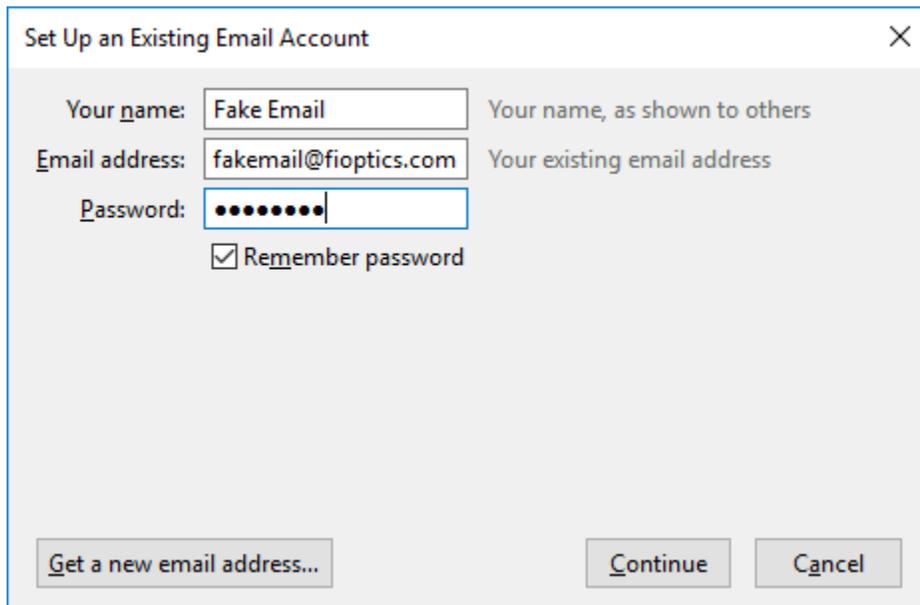


New Email Account Setup:

1. Start Thunderbird Mail and select Local Folders on the left side, then click Email under Set up an account:



2. In the Set Up an Existing Email Account window enter your name, the email address provided by Cincinnati Bell and the password created when the email address was activated. After those fields are entered click Continue.

The screenshot shows a dialog box titled 'Set Up an Existing Email Account'. It contains three input fields: 'Your name:' with the value 'Fake Email', 'Email address:' with the value 'fakemail@fioptics.com', and 'Password:' with a masked password of ten dots. To the right of each field is a label: 'Your name, as shown to others', 'Your existing email address', and 'Remember password' (which is checked). At the bottom, there are three buttons: 'Get a new email address...', 'Continue', and 'Cancel'.

- Thunderbird will attempt to auto configure the mail settings and then display a suggested configuration. Select either IMAP or POP3 then click Manual config.

Set Up an Existing Email Account

Your name: Fake Email Your name, as shown to others

Email address: fakemail@fioptics.com Your existing email address

Password: ●●●●●●●●

Remember password

Configuration found by trying common server names

IMAP (remote folders) POP3 (keep mail on your computer)

Incoming: IMAP imap.fioptics.com STARTTLS

Outgoing: SMTP smtp.fioptics.com STARTTLS

Username: fakemail

Manual config Done Cancel

- Correct the incoming username to the full email address, this will automatically update the outgoing username. Then click Done.

Set Up an Existing Email Account

Your name: Fake Email Your name, as shown to others

Email address: fakemail@fioptics.com Your existing email address

Password: ●●●●●●●●

Remember password

	Server hostname	Port	SSL	Authentication
Incoming: IMAP	imap.fioptics.com	143	STARTTLS	Normal password
Outgoing: SMTP	smtp.fioptics.com	587	STARTTLS	Normal password

Username: Incoming: fakemail@fioptics.com Outgoing: fakemail@fioptics.com

Advanced config Re-test Done Cancel