



**SERVICE GUIDE
HIGH CAPACITY SERVICES PRODUCT AND PRICING**

1. SERVICE PRICES

Channel Termination - Per Point of Termination **

	<u>USOC</u>	<u>Monthly</u>
DS1 Zone 1	TZGA1	\$500.00
Zone 2	TZGA2	\$500.00
Zone 3	TZGA3	\$500.00
***	TZGA4	\$500.00
DS3 1 st Chan		
Zone 1	TZGB1	\$2500.00
Zone 2	TZGB2	\$2500.00
Zone 3	TZGB3	\$2500.00
***	TZGB4	\$2500.00
DS3 2 nd Chan		
Zone 1	TZGC1	\$2500.00
Zone 2	TZGC2	\$2500.00
Zone 3	TZGC3	\$2500.00
***	TZGC4	\$2500.00
DS3 Add'l Chan		
Zone 1	TZGD1	\$2500.00
Zone 2	TZGD2	\$2500.00
Zone 3	TZGD3	\$2500.00
***	TZGD4	\$2500.00
DS3 12 Pack Arrangement/CT		
Zone 1	HZAP1	\$1196.25
Zone 2	HZAP2	\$1196.25
Zone 3	HZAP3	\$1196.25
***	HZAP4	\$1196.25

Channel Mileage

DS1 Zone 1		
- Fixed	1YBA1	250.00
- Per mile	1YBA1	20.00
DS1 Zone 2		
- Fixed	1YBA2	250.00
- Per Mile	1YBA2	20.00
DS1 Zone 3		
- Fixed	1YBA3	250.00
- Per Mile	1YBA3	20.00

DS3 Zone 1		
- Fixed	1YBB1	1200.00
- Per mile	1YBB1	40.00

DS3 Zone 2		
- Fixed	1YBB2	1200.00
- Per Mile	1YBB2	40.00

DS3 Zone 3		
- Fixed	1YBB3	1200.00
- Per Mile	1YBB3	40.00

Meet Point Billing

DS1		
- Fixed	CM6	250.00
- Per Mile		
Zone 1	ZYBA1	20.00
Zone 2	ZYBA2	20.00
Zone 3	ZYBA3	20.00

DS3		
- Fixed	CM6	1200.00
- Per Mile		
Zone 1	ZYBA1	40.00
Zone 2	ZYBA2	40.00
Zone 3	ZYBA3	40.00

Optional Features and Functions

Multiplexing DS3
to DS1

Zone 1	QM3X1	1500.00
Zone 2	QM3X2	1500.00
Zone 3	QM3X3	1500.00

Multiplexing DS1
to Voice Grade

Zone 1	QMVX1	1000.00
Zone 2	QMVX2	1000.00
Zone 3	QMVX3	1000.00

Multiplexing DS1
to Digital Data

Zone 1	QMKX1	1000.00
Zone 2	QMKX2	1000.00
Zone 3	QMKX3	1000.00

Multiplexing DS1
to DS0

QMU	495.00
QSU24	101.46
QSU48	59.57
QSU96	38.61

DS1 Alternate CO

Channel		
Zone 1	AVXA1	117.65
Zone 2	AVXA2	117.65
Zone 3	AVXA3	117.65

DS3 Alternate CO

Channel		
Zone 1	AVXB1	330.00
Zone 2	AVXB2	330.00
Zone 3	AVXB3	330.00

Service To
Service Through
Connect

Arrangement	STM1X	None
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Clear Channel
Capability Per
Channel

Termination	CLR	None
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Interoffice Access

Diversity (EAD)		
Zone 1	DZQX1	19.80
Zone 2	DZQX2	19.80
Zone 3	DZQX3	19.80

Long Haul

	ZZYDE	11.24
	ZZYDF	41.25

Customer Specified
Signaling

Receive Level	C6SRL	40.00
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DS1 Digital Facility

Cross-Connection	DXZ01	10.57
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DS3 Digital Facility

Cross-Connection	DXZ03	60.78
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* One Year Minimum on all features and functions.

** Grandfathered as of May 6, 2024. Current customers may maintain their service rate structure until their contract expires at which time the service will default to MTM rate. As a result, you will not be permitted to order any new service or move an existing service from your current location to a new location

***The TZGB4 USOC applies to all Cinti Rate Center channel terminations. Same rates apply.

***The TZGC4 USOC applies to all Cinti Rate Center channel terminations. Same rates apply.

***The TZGD4 USOC applies to all Cinti Rate Center channel terminations. Same rates apply.

***The HZ4P4 USOC applies to all Cinti Rate Center channel terminations. Same rates apply.

Special Construction charges may apply

Expedite Charge, per order:	\$1,500.00	USOC: CX4GX
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Design Change Charge, per order:	\$ 100.00	USOC: H28
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Service Date Change Charge, per order:	\$ 100.00	USOC: OMC
Design Management Charge, per request circuit level moved:	\$1,150.00	USOC: PCC10
Circuit Identification Charge, per occurrence:	\$ 300.00	USOC: NRTAG

2. DESCRIPTION:

2.1 A High Capacity channel is a channel for the transmission of 1.544, or 274.176 Mbps isochronous serial data. The actual bit rate and framing format is a function of the channel interface selected by the customer.

2.2 High Capacity channels are provided between customer designated premises, between a customer designated premises and a Telephone Company Hub.

2.3 A MercNET 45 High Capacity channel is a channel for the transmission of nominal 44.736 Mbps isochronous serial data. The actual bit rate and framing format is a function of the channel interface selected by the customer. MercNET 45 High Capacity Service channels are provided between customer designated premises or between a customer designated premises and a Telephone Company Hub.

2.4 An STS-1 High Capacity channel is a channel for the transmission of 51.840 Mbps synchronous data. One framing format allows Line, Section, and Path formats. STS-1 High Capacity Service channels are provided between customer designated premises or between a customer designated premises and a Telephone Company Hub.

2.5 The customer is responsible for providing the Network Channel Terminating Equipment associated with the High Capacity channel at its premises. The interim program for interconnection of such equipment is set forth in Technical Reference PUB AS No. 1.

2.6 Technical Specifications Packages

Parameter	<u>Package HC-</u>					
	<u>0</u>	<u>1</u>	<u>1C</u>	<u>2</u>	<u>3</u>	<u>4</u>
Error-Free Seconds			X			

A channel with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference TR TSY 000342

2.7 Extended superframe signaling format may be provisioned and transported on channels with technical specifications package HCI.

2.8 Channel Interfaces

The following channel interfaces (CIs) define the bit rates that are available for a High Capacity channel:

<u>CI</u>	<u>Bit Rate</u>
DS-15	1.544 Mbps (DS1)
DS-27	274.176 Mbps (DS4)
DS-31	3.152 Mbps (DS1C)
DS-44	44.736 Mbps (DS3)
DS-63	6.312 Mbps (DS2)

2.9 Optional Features and Functions are:

- **Alternate Central Office Channel:** Provides a transmission path for services between the customer's premises and a wire center which is not the customer's serving wire center, thus avoiding the office which would normally serve the customer. It is available only where facilities exist using 1.544 and 45 Mbps high capacity service.
- **Service To Service Through Connect Arrangement:** Provides for the interconnection of two 1.544 Mbps channels extended from multiplexed DS3 high capacity services, or two DSO channels from multiplexed 1.544Mbps services. The ordering customer must provide channel assignments for both multiplexed services.
- **Central Office Multiplexing:**

DS4 to DS1 - An arrangement that converts a 274.176 Mbps channel to 168 DS1 channels using digital time division multiplexing.

DS3/STS-1 to DS1 - An arrangement that converts a 44.736 Mbps channel to 28 DS1 channels using digital time division multiplexing.

DS2 to DS1 - An arrangement that converts a 6.312 Mbps channel to four DS1 channels using digital time division multiplexing.

DS1C to DS1 - An arrangement that converts a 3.152 Mbps channel to two DS1 channels using digital time division multiplexing.

DS1 to Voice - An arrangement that converts a 1.544 Mbps channel to 24 channels for use with Voice Grade Services. A channel(s) of this DS1 to the Hub can also be used for Program Audio, Metallic or WATS Access Line Service.

OC-3/STM-1 to DS3/STS-1 - An arrangement that converts an OC-3/STM-1 to three DS3/STS-1 channels.

The following table shows the technical specifications packages with which the optional features and functions are available.

Available with Technical

Specifications Package HC-

0 1 1C 2 3 4

Central Office

Multiplexing:

DS4 to DS1					X
DS3 to DS1				X	
DS2 to DS1			X		
DS1C to DS1			X		
DS1 to Voice		X			
Clear Channel Capability	X				

- Clear Channel Capability is an optional feature that provides the customer with an increase in useable bandwidth from 1.344 Mbps to 1.536 Mbps of an unconstrained data stream across the network. Clear Channel Capability is provided only on 1.544 Mbps High Capacity service and requires the customer signal at the channel interface to conform to Bipolar with Eight Zero Substitution (B8ZS) line code format as described in Technical Reference TR-TSY-000342. Customer equipment must be compatible with this method of providing the unconstrained signal.
- Enhanced Access Diversity (EAD): EAD is an optional feature in which DS3 Service is provided on a transmission facility alternately routed from the primary (Standard) transmission facility path. This feature utilizes existing physically diverse interoffice facilities, excluding equipment and facilities located in a wire center, to provide diversity between serving wire centers only. EAD may be provisioned on Telephone Company facilities where capability and capacity exist. Otherwise, the customer may order facilities under Special Construction. When placing orders for EAD, the customer must identify the services that will be diverse, and any facilities placed under Special Construction that will be used. The customer must also supply all appropriate facility assignments and other information to permit the Telephone Company to provide and maintain EAD service. When DS3 service is multiplexed, rates and charges for each EAD service connecting to the multiplexer will apply. Applicable rates and charges for the DS3 service will also apply if identified as an EAD service. Customers leasing Telephone Company-provided multiplexers will provide and identify Connecting Facility Assignments of diverse services to the multiplexer.
- Customer Specified Signaling Level: Adds additional equipment at the customer premises to enable the customer to regulate the specific db loss level down to zero db loss.
- Digital Facility Cross-Connection: Enables customers to cross-connect special access circuits within the same central office from the customer's termination to a Light Guide Cross-Connect (LGX) or Digital Signal Cross Connect (DSX) panel. The customer's facilities must be physically adjacent to the LGX or DSX panels in the central office.

THIS CINCINNATI BELL SERVICES AGREEMENT IS SUBJECT TO CINCINNATI BELL GENERAL TERMS AND CONDITIONS. BY SUBMITTING AN ACCESS SERVICE REQUEST, CUSTOMER ACKNOWLEDGES THAT CUSTOMER HAS READ, UNDERSTANDS, ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS.

3 SERVICE AND RATES

3.9 In addition to the Service Prices, Customer will incur any and all charges that may be mandated by any regulatory Commission with jurisdiction over Cincinnati Bell or High Capacity Service .

3.10 If Customer cancels, in whole or in part, any requested addition, rearrangement, relocation or other modification to DS3 Service prior to completion thereof, Customer will reimburse Cincinnati Bell for the actual time and material expenses incurred by it in connection with such modification prior to Cincinnati Bell's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the service, construction, installation, termination and other charges for which Customer would have otherwise been responsible.

3.3 Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and Cincinnati Bell accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order may be canceled by Cincinnati Bell and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence.

3.4 If nonrecurring charges associated with the installation of High Capacity Service are waived and the High Capacity Service is then terminated prior to the expiration of the Initial Term, the Customer will become liable for payment of the waived charges.

4. TERM

4.1 High Capacity Service is available for a minimum term of 12 months, or under a term payment plan of 12, 24, 36, 48, 60 or 84 months. If a Customer terminates a service, without cause, prior to the expiration of the term, the Customer will pay to Cincinnati Bell a termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the Customer had not terminated prior to the end of the applicable 12, 24, 36, 48 60, or 84-month term payment plan.

4.2 The initial term for the individual services covered under this Supplement shall be specified in the applicable Access Service Request.

4.3 Following expiration of the term of a service covered under this Supplement, the service will automatically renew on a month-to-month term at the then-current rate in the rate schedule, unless either party provides written notice to terminate at least thirty (30) days prior to expiration of the initial or any renewal term.

5 . OUTAGE ADJUSTMENTS

5.1 An interruption of service will start when an inoperative High Capacity Service is reported to Cincinnati Bell and end when the service is operative. Any service interruptions greater than 2 consecutive hours will result in a credit equal to the applicable monthly charge for the service involved. In any month, as a result of an interruption or series of interruptions, the total credit per rate element of the interrupted service may not exceed 100 percent of the monthly charge for that particular rate element and are the complete remedy to the Customer for service interruptions.