

Fioptics+ Set-Top Box Remote Control Guide

TiVo S6A Remote

- 1 The TiVo button takes you to the Home screen.
- 2 POWER button turns the TV on or off.
- 3 INPUT selects the input for your TV.
- 4 BACK goes back to the previous screen.
- 5 Use the ARROW BUTTONS to navigate the TiVo menus. When watching video, press DOWN for the info banner or UP for the mini guide.
- 6 VOLUME and MUTE control the volume on your TV or A/V receiver.
- 7 Press and release the Google Assistant button to talk to Google.
- 8 REPLAY repeats the last eight seconds of the show. Press and hold to jump to the beginning of a show.
- 9 Use the THUMBS UP and THUMBS DOWN to confirm certain commands, as instructed on screen.
- 10 Press and hold A, B, and C for accessibility options. Additionally, the letter buttons have various functions depending on what you're doing. Look for on-screen tips.
- 11 CLEAR dismisses items appearing over live TV and deletes titles from My Shows and the To Do List.



- 12 LIVE TV takes you to live TV.
- 13 "i" shows the Info banner while watching a show. Press and hold for accessibility options.
- 14 Use EXIT to go to full-screen video on Home screen and to close certain apps. Press while watching video to return to the last channel viewed.
- 15 Use CHANNEL UP/DOWN to change the channel or move quickly through lists and the Guide.
- 16 GUIDE takes you to the on-screen program guide.
- 17 Press RECORD to record the show you're watching, or to set up a recording for a show selected in the guide. (Cloud DVR required)
- 18 Use the TrickPlay buttons (REWIND, FAST-FORWARD, STOP, PAUSE, and PLAY) to control video.
- 19 ADVANCE moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press to jump to the next tick mark when fast-forwarding or rewinding.
- 20 ON DEMAND jumps to the On Demand catalog.
- 21 The NETFLIX button launches the Netflix app.
- 22 ENTER/LAST returns to the last channel viewed.

How to Factory Reset your Remote

Global Reset sequence:

- Press and hold the TiVo button and the POWER button for about 3 seconds.
- You will see the activity light at the top of the remote turn solid red.
- Press THUMBS DOWN button three times, then the TiVo button.
- The activity light will blink three times and then turn off.

Note: After performing Global Reset, the user will have to reprogram the remote control for their TV and AV devices.

Re-Pairing the Remote Control



- Press and hold the TiVo and BACK buttons at the same time.
- After about 3 seconds, the activity light on the remote will display solid red.
- Release the buttons, and the activity light should flash five times.
- The remote is now paired.

Troubleshooting

- Check batteries
- Reset remote control

altafiber
elevating connection

Pairing the Remote to a TV or Sound System


1. Press the TiVo  button to bring up the Home Screen menu.
2. Select the Menu  icon.
3. Under Settings, scroll down to Remote Settings.
4. Select Remote Control Programming.
5. Select either Set up a TV or Set up A/V Receiver from the options.
6. Follow the on-screen prompts to select your device manufacturer and test the programming codes.



Google Assistant Button

Finding Shows With Your Voice

Fioptics+ also has the benefit of having the Google Assistant button on your remote so you can search live TV, jump to a show, open an app, or get recommendations to match your mood just by using your voice.

1. While viewing any TiVo menu or watching TV, press and release the Google Assistant  button on the remote. Wait for the Google search bar to come up at the bottom of the screen before speaking.
2. Speak naturally into the remote. Say a title, actor, or keyword.
3. Try saying:
 - "The Voice" or "Bob's Burgers" to find a show you want to watch.
 - "Search cooking shows" to search for shows in a certain genre.
 - "Find romantic movies" or "Show me sports movies."
 - Search for sporting events by saying team names like "Cincinnati Reds" or "baseball games."
 - You can also ask things like, "What is the weather today?"

Note: To find shows with your voice, your remote must be paired correctly with your Fioptics+ set-top box. Usually, the remote is paired when you install the batteries, but if your voice is not being recognized, you may need to re-pair it.

Do I need a Google Account to use the TiVo device?

No, but it is highly recommended. With a Google Account, you'll be able to use Google Play, Google Music, Google Games, and Google Assistant from your set-top box.