



altafiber Referral Program Terms and Conditions

[April 2025]

Only *active* altafiber customers in good standing can refer *new* customers (purchase and activation of new service) in altafiber's Referral Program. The referred party must be located at an address currently qualified to receive fiber service. The \$50 or \$250 one-time credit is paid per sale, not payable for each product or bundled item. Limit of one \$50 or \$250 credit per sale based on these guidelines:

- 1) Active residential customers may refer potential residential or business customers and receive **\$50** for each referral that results in the sale of a new altafiber service.
- 2) Active business customers may refer potential residential customers and receive **\$50** for each referral that results in the sale of a new altafiber service.
- 3) Active business customers may refer other potential *business* customers and receive **\$250** for each successful referral that results in a sale of new altafiber service.

The \$50 or \$250 one-time credit will appear on the referring customer's bill and new customer's bill within **1 to 2 bill cycles after the activation** of the new customer's altafiber service.

Referral credit amount / referral promotion subject to change.

Self-referrals are ineligible for the Referral Program credit for either residential or business customers. Referrals must be submitted prior to a new customer requesting service. This program has no cash value. The new customer must not have had service with altafiber in the last 90 days. The referring customer must be in good standing with no outstanding balance and cannot refer the same new customer in a 12-month period. A maximum of 10 referrals per calendar year can be made per customer with a maximum credit of \$2,500.00 for business customers, and \$500.00 for residential customers.

Participants will be solely responsible for all federal, state and local taxes related to referral compensation reported to the relevant tax authority as required by law.

How to Participate

Fill out the form on <https://altafiber.com/referral-form> or speak with an altafiber representative in a retail stores or over the phone.