

# CBTS TECHNOLOGY SOLUTIONS LLC.

## Long Distance Telephone Services Kentucky Service Agreement

### Section 4 - Dedicated Offering

#### A. Service Description

1. Dedicated Long Distance Service is an interexchange service that consists of local access facilities that connect the customer premise with CBAD's point of presence and are "dedicated" to long distance traffic. The facilities are provided by CBAD through a lease agreement with a competitive access provider or a local exchange company.
2. The long distance, per minute rates and the monthly service fees associated with the local access facility are based on the customer's commitment to a specific contract term and monthly minimum.
3. Call detail will be available on the Care.anydistance.com website. The customer will be able to generate reports and payment history and to download bill records using this website.
4. Optional features are available to customers subscribing to Dedicated Long Distance Service.
  - a. PRI Data Channel - This feature provides a customer with the ability to transmit and receive multiple voice and data circuit switched calls simultaneously over a single facility.
  - b. 8XX Enhanced Routing – This feature provides the customer with the ability to route toll free numbers based on time of day, day of week and/or holiday schedule.
  - c. 8XX Point of Origination Routing – This feature allows toll free calls to be routed based on the callers automatic number identification (ANI).
  - d. 8XX Overflow – This feature allows toll free calls to overflow automatically to another dedicated or switched facility.
  - e. 8XX Dialed Number Identification Service (DNIS) - This feature delivers the toll free number that the caller dialed to the customer's line.
  - f. 8XX Directory Assistance listing – This feature allows a customer's name and toll free number to be listed in directory assistance.
  - g. Automatic Number Identification (ANI) Delivery - This feature provides the customer with the originating caller's ANI.
  - h. Account Codes – This feature provides the customer with the ability to track long distance usage by requiring a code to be entered before allowing a long distance call from the customers line to be completed. Account codes enable the customer to obtain call detail from the Company that is sorted and summarized based on the code entered by the callers.
  - i. Verified Account Codes – This type of account code allows a customer to specify the number of digits as well as the specific digits to be used prior to completion of a long distance call on the customer's line.
  - j. Non-verified Account Codes – This type of account code allows a customer to specify the number of digits to be used prior to completion of a long distance call. All codes within the specified number of digits will allow a long distance call to complete.

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5. Monthly usage will be measured beginning with the second month after the customer's service activation date. If the customer's usage is less than the minimum commitment, the customer will pay to CBAD the difference between the minimum commitment and the actual usage. The following charges do not apply to the minimum commitment: switched voice, calling card, nonrecurring charges, feature charges, charges for dedicated access facilities, taxes, fees and other surcharges.
6. Unless otherwise specified, for billing purposes, the minimum call duration for non-calling card outbound and inbound calls is thirty (30) seconds. In addition, unless otherwise specified usage is measured thereafter in six (6) second increments. All calls are rounded up to the nearest cent.
7. This offering is only available under a contract.

**B. Rates and Charges**

Non-Recurring and Monthly Recurring Charges are per individual customer contracts.