

CINCINNATI BELL TELEPHONE COMPANY LLC
Local Telephone Service Agreement - Kentucky

Section 4 - Local Exchange Services

A. TERMS AND CONDITIONS

1. General

Local Exchange Service is available in all exchanges served by the Company. Exchange access lines include the serving central office line equipment, including Touch Tone capability, and all outside plant facilities including the Company-provided and maintained network interface necessary to connect the serving central office to the customer's premises.

Local Exchange Service/access lines provide access to and usage of 911 services where available, access to operator and directory assistance, access to telecommunications relay service, access to interexchange toll providers, and local calling as described in this section.

Local Exchange Service is provided as either Flat Rate Service or Measured Rate Service. Nonresidence service is provided as either Exchange Access Line Service or analog PBX trunks. Residence service is only provided via Exchange Access Lines. Specifically, the Company offers the following Local Exchange Services:

- Nonresidence Flat Rate Access Line
- Nonresidence Measured Rate Access Line
- Nonresidence Flat Rate Analog PBX Trunk
- Nonresidence Measured Rate Analog PBX Trunk
- Residence Flat Rate Access Line
- Residence Measured Rate Access Line

Local Exchange Service monthly rates are established for each exchange and for each central office within the exchange. Maps of each exchange are available on Cincinnati Bell's website found at: <https://www.cincinnati-bell.com/about-us/regulatory/maps>

The pricing, terms, and conditions in this Agreement apply to all local exchange service except for the following services which can be found in the Company's Local Service Tariff PSC KY No. 1;

- Lifeline discount program
- Telecommunications Relay Service and to
- Pay telephone access lines.

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A. TERMS AND CONDITIONS (Continued)

2. Local Calling Area

The Local Calling Area is the geographical area within which customers may make calls without the payment of long distance toll charges.

Local Exchange Service provides local calling; either flat rate or measured rate, throughout the Local Calling Area. The Local Calling Area includes all of the exchanges in the Company's traditional Ohio, Kentucky, and Indiana service area plus certain other exchanges that depend on the originating exchange.

The Local Calling Area as defined in this section applies to all services offered under this Agreement.

a. Cincinnati Bell Telephone ("CBT") Exchanges

Ohio Exchanges

Bethany
Bethel
Cincinnati
Clermont
Hamilton
Harrison
Little Miami
Newtownsville
Reily
Seven Mile
Shandon
Williamsburg

Kentucky Exchanges

Alexandria
Boone
Butler
Falmouth
Glencoe
Independence
Kentucky Metropolitan
Walton
Warsaw
Williamstown

Indiana Exchanges

Peoria
West Harrison

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A. TERMS AND CONDITIONS (Continued)

b. Local Calling Area by Exchange

<u>Exchange</u>	<u>Basic Local Calling Area</u>	<u>*LAS Local Calling Area</u>
Alexandria	All CBT Exchanges	
Boone	All CBT Exchanges	
Butler	All CBT Exchanges	
Falmouth	All CBT Exchanges	
Glencoe	All CBT Exchanges	
Independence	All CBT Exchanges	
Kentucky Metropolitan	All CBT Exchanges	
Walton	All CBT Exchanges	
Warsaw	All CBT Exchanges	
Williamstown	All CBT Exchanges	

* Local Area Service withdrawn from service agreement; effective February 13, 2017.

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A. TERMS AND CONDITIONS (Continued)

3. Measured Service

Measured Service allows subscribers to control charges for monthly telephone service by controlling usage. Customers subscribing to measured service are billed a basic monthly charge for the access line and are billed for local usage based upon the duration of originated calls. Chargeable time includes the initial minute plus the additional minutes or fraction thereof, if any. Usage rates are per minute of use or fraction thereof.

Measured Service is furnished subject to the availability of facilities.

The Operator Completion of Local Calls charge applies in addition to the Measured Service usage charges when the Customer requests the assistance of the Company operator to complete a local call.

4. Grandfathered Services

Grandfathered services are available only for existing customers of that service. These services are not furnished for new installations, regrades, or moves.

A customer with a grandfathered service may change to an available non-grandfathered service free of initial service charges.

5. Local Area Service (withdrawn from service agreement effective February 13, 2017)

6. Local Usage Detail

Local Usage Detail is an option for Measured Service and Community Connection Service customers who desire a printed listing of call details instead of the usual summary billing of local usage. The rates and charges for Local Usage Detail include a fixed monthly rate plus an additional charge for each call listed in the detail section of the bill.

Requests for Local Usage Detail must be received prior to the billing date on which it is to be initiated.

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B. RATES AND CHARGES

The rates and charges for all services in this section are shown in the Price List Section of this Agreement. The prices shown in the Price List do not include applicable taxes, surcharges, and regulatory fees including but not limited to E-911, Lifeline, Telephone Relay Service, the federal end user charge, and the Universal Service Fund.

A move to a different continuous property is charged for as new installation of service.

Customers changing their telephone numbers, except for Distinctive Ringing, will be billed the nonrecurring Telephone Number Change charge specified in the Price List of this Agreement.