



SERVICE GUIDE CBES-SILVER PRODUCT AND PRICING

Customer:
 Agreement #:
 Address 1:
 Address 2:
 City/St/Zip:
 Contact:
 Service Provider: Cincinnati Bell Telephone Company LLC ("Cincinnati Bell")
 Address 2: 221 East Fourth Street
 City/St/Zip: Cincinnati, OH 45202
 Contact:

1. SERVICE PRICES

<u>USOC</u>	<u>Non-Recurring</u>	<u>Month-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>	<u>Feature Type</u>
<u>NNI's</u>								
LVZSA	N/A	220.00	200.00	200.00	200.00	200.00	200.00	1Gbps
LVZSB	N/A	440.00	400.00	400.00	400.00	400.00	400.00	10Gbps
LVZSC	N/A	ICB	ICB	ICB	ICB	ICB	ICB	100Gbps

<u>USOC</u>	<u>Non-Recurring</u>	<u>Month-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>	<u>Feature Type</u>
<u>Physical Interface/Circuit.</u>								
LVZGM	N/A	\$55.00	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00	10Mbps
LVZGN	N/A	\$110.00	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00	100Mbps
LVZGP	N/A	\$220.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	1Gbps
LVZGQ	N/A	\$440.00	\$400.00	\$400.00	\$400.00	\$400.00	\$400.00	10Gbps
LVZGW	N/A	ICB	ICB	ICB	ICB	ICB	ICB	100Gbps

<u>Operator Virtual Circuit</u>								
<u>USOC</u>	<u>Non-Recurring</u>	<u>Month-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>	<u>Feature Type</u>
LVZG1	\$1,000.00	\$247.50	\$200.00	\$175.00	\$150.00	\$135.00	\$125.00	1.5 Mbps per VC
LVZGT	\$1,000.00	\$275.00	\$225.00	\$200.00	\$175.00	\$155.00	\$150.00	2.0 Mbps per VC
LVZG3	\$1,000.00	\$302.50	\$250.00	\$225.00	\$200.00	\$185.00	\$175.00	3 Mbps per VC
LVZGU	\$1,000.00	\$330.00	\$275.00	\$250.00	\$225.00	\$210.00	\$187.00	4.0 Mbps per VC
LVZG4	\$1,000.00	\$357.50	\$300.00	\$275.00	\$250.00	\$240.00	\$200.00	4.5 Mbps per VC
LVZG5	\$1,000.00	\$385.00	\$330.00	\$305.00	\$280.00	\$265.00	\$250.00	5.0 Mbps per VC
LVZG6	\$1,000.00	\$407.00	\$345.00	\$320.00	\$295.00	\$280.00	\$265.00	6.0 Mbps per VC
LVZGA	<u>\$1,000.00</u>	\$506.00	\$435.00	\$410.00	\$385.00	\$370.00	\$353.00	10 Mbps per VC
LVZGB	\$1,000.00	\$550.00	\$475.00	\$450.00	\$425.00	\$410.00	\$390.00	20 Mbps per VC
LVZGC	\$1,000.00	\$654.50	\$570.00	\$545.00	\$520.00	\$495.00	\$475.00	50 Mbps per VC
LVZGD	\$1,000.00	\$786.50	\$690.00	\$665.00	\$640.00	\$615.00	\$590.00	100 Mbps per VC
LVZGE	\$1,100.00	\$797.50	\$700.00	\$675.00	\$650.00	\$630.00	\$605.00	200 Mbps per VC
LVZGF	\$1,150.00	\$918.50	\$815.00	\$790.00	\$765.00	\$745.00	\$725.00	300 Mbps per VC

LVZGG	\$1,200.00	\$1,100.00	\$950.00	\$925.00	\$900.00	\$875.00	\$850.00	400 Mbps per VC
LVZGH	\$1,250.00	\$1,182.50	\$1,050.00	\$1,025.00	\$1,000.00	\$975.00	\$950.00	500 Mbps per VC
LVZGJ	\$1,300.00	\$1,243.00	\$1,105.00	\$1,080.00	\$1,055.00	\$1,030.00	\$1,005.00	600 Mbps per VC
LVZG7	\$1,350.00	\$1,303.50	\$1,160.00	\$1,135.00	\$1,110.00	\$1,085.00	\$1,060.00	700 Mbps per VC
LVZG8	\$1,400.00	\$1,358.50	\$1,215.00	\$1,190.00	\$1,165.00	\$1,140.00	\$1,115.00	800 Mbps per VC
LVZG9	\$1,450.00	\$1,380.50	\$1,230.00	\$1,205.00	\$1,180.00	\$1,155.00	\$1,140.00	900 Mbps per VC
LVZGK	\$1,500.00	\$1,430.00	\$1,275.00	\$1,250.00	\$1,225.00	\$1,205.00	\$1,180.00	1 Gbps per VC
LVZGO	\$1,500.00	\$2,420.00	\$2,000.00	\$1,800.00	\$1,500.00	\$1,400.00	\$1,300.00	2 Gbps per VC
LVZGR	\$1,500.00	\$2,860.00	\$2,400.00	\$2,200.00	\$1,900.00	\$1,700.00	\$1,600.00	3 Gbps per VC
LVZGS	\$1,500.00	\$3,300.00	\$2,800.00	\$2,600.00	\$2,300.00	\$2,100.00	\$2,000.00	5 Gbps per VC
LVZGX	\$1,500.00	ICB	ICB	ICB	ICB	ICB	ICB	40 Gbps per VC
LVZGY	\$1,500.00	ICB	ICB	ICB	ICB	ICB	ICB	100GBPS per VC

Optional Features

LVXGT	N/A	\$55.00	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00	ISP Connection
UNPJE	N/A	\$1,100.00	\$1,000.00	\$900.00	\$800.00	\$700.00	\$650.00	10Gbps Ethernet Intra-building Connection
DIVSE	N/A	\$55.00	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00	Diverse Route – Same CO. Single entrance to the customer premise
DIVSA	N/A	\$82.50	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00	Diverse Route – Same CO. Separate entrances to the customer premise
DCOSE	N/A	\$110.00	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00	Diverse CO. Single entrance to the Customer premise.
DCOSA	N/A	\$137.50	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00	Diverse CO. Separate entrances to the Customer premise

Special Construction charges may apply

Expedite Charge, per order:	\$1,500.00	USOC: CX4LX
Design Change Charge, per order:	\$ 100.00	USOC: H28
Service Date Change Charge, per order:	\$ 100.00	USOC: OMC
Design Management Charge, per request circuit level moved:	\$1,150.00	USOC: PCC10
Circuit Identification Charge, per occurrence:	\$ 300.00	USOC: NRTAG

2. DESCRIPTION:

2.1 Cincinnati Bell Ethernet Service Silver (CBES Silver) is a port based, point-to-point Ethernet service that allows customers to aggregate multiple Operator Virtual Connections (OVCs) to transparently connect two sites with a single OVC/EVC. These services are more completely described in Metro Ethernet Forum (MEF) Technical Specifications 33 (Access EPL) and 6.2 (EPL).

2.2 Cincinnati Bell will provide CBES Silver with the following Committed Information Rates (CIRs): 1.5 Mbps, 2 Mbps, 3 Mbps, 4 Mbps, 4.5 Mbps, 5 Mbps, 6 Mbps, 10 Mbps, 20 Mbps, 50 Mbps, 100 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps, 1 Gbps, 2 Gbps, 3 Gbps and 5 Gbps. UNI interfaces are available IEEE Ethernet Specifications of 10 Mbps, 100 Mbps and 1 Gbps.

2.3 Any available increment of CIR can be ordered to any capacity UNI, as long as the CIR is less than or equal to the capacity of the UNI.

2.4 ENNI interfaces as described in MEF 33 are available at 1Gbps and 10Gbps IEEE specifications.

2.5 At the request of Customer Cincinnati Bell will provision a CBES Silver with the specified CIR between a single UNI and a specified ENNI. The aggregated volume of CIR originating from individual UNIs may not exceed the VC specification of the ENNI. The ENNI may not be oversubscribed.

2.6 Customer has the option of purchasing route Diversity. There are 4 types:
Diverse Route – Same Central Office. Single entrance to the Customer premise.
Diverse Entrances – Same Central Office. Separate entrances to the Customer premise.
Diverse Central Office – Single entrance to the Customer premise.
Diverse Central Office – Separate entrances to the Customer premise.

ALL SERVICES ARE SUBJECT TO CINCINNATI BELL'S GENERAL TERMS AND CONDITIONS. BY SUBMITTING AN ACCESS SERVICE REQUEST, CUSTOMER ACKNOWLEDGES THAT CUSTOMER HAS READ, UNDERSTANDS, ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS.

3. SERVICE AND RATES

3.1 In addition to the Service Prices, Customer will incur any and all charges that may be mandated by any regulatory Commission with jurisdiction over Cincinnati Bell or CBES Silver Service.

3.2 If Customer cancels, in whole or in part, any requested addition, rearrangement, relocation or other modification to CBES-Silver Service prior to completion thereof, Customer will reimburse Cincinnati Bell for the actual time and material expenses incurred by it in connection with such modification prior to Cincinnati Bell's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the service, construction, installation,

termination and other charges for which Customer would have otherwise been responsible.

3.3 Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and Cincinnati Bell accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order may be canceled by Cincinnati Bell and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence.

3.4 If nonrecurring charges associated with the installation of CBES-Silver service are waived and the CBES-Silver service is then terminated prior to the expiration of the Initial Term, the Customer will become liable for payment of the waived charges.

4. TERM

4.1 CBES Silver is available for a minimum term of one month, or under a term payment plan of 12, 24, 36, 48, 60 or 84 months. If a Customer terminates a service, without cause, prior to the expiration of the term, the Customer will pay to Cincinnati Bell a termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the Customer had not terminated prior to the end of the applicable 12, 24, 36, 48 60, or 84-month term payment plan.

4.2 The initial term for individual services shall be specified in the applicable Access Service Request.

4.3 Following expiration of the term of a service, the service will automatically renew for a term of the same duration at the then-current rate in the rate schedule, unless either party provides written notice to terminate at least thirty (30) days prior to expiration of the initial or any renewal term.

5 . OUTAGE ADJUSTMENTS

5.1 An interruption of service will start when an inoperative CBES Silver Virtual Connection (VC) is reported to Cincinnati Bell and end when the service is operative. In any month, as a result of an interruption or series of interruptions, the total credit per rate element of the interrupted service may not exceed 100 percent of the monthly charge for that particular rate element and are the complete remedy to the Customer for service interruptions.

5.2 Any service interruptions greater than 8 consecutive hours will result in a credit equal to one-thirtieth (1/30) of the applicable monthly charge for the VC involved. The same credit will apply for each additional 8-hour period that the VC

remains inoperable.