



## altafiber Referral Program Terms and Conditions

[March 2025]

Only *active* altafiber customers in good standing can refer *new* customers (purchase and activation of new service) in altafiber's Referral Program. The \$50 or \$250 one-time credit is paid per sale, not payable for each product or bundled item. Limit of one \$50 or \$250 credit per sale based on these guidelines:

- 1) Active residential customers may refer potential residential or business customers and receive **\$50** for each referral that results in the sale of a new altafiber service.
- 2) Active business customers may refer potential residential customers and receive **\$50** for each referral that results in the sale of a new altafiber service.
- 3) Active business customers may refer other potential *business* customers and receive **\$250** for each successful referral that results in a sale of new altafiber service.

The \$50 or \$250 one-time credit will appear on the referring customer's bill and new customer's bill within **1 to 2 bill cycles after the activation** of the new customer's altafiber service.

Referrals must be submitted prior to a new customer requesting service. This program has no cash value. The new customer must not have had service with altafiber in the last 90 days. The referring customer must be in good standing with no outstanding balance and cannot refer the same new customer in a 12-month period. Maximum Referral Credit per calendar year is \$600.00.

Referral credit amount / referral promotion subject to change.

### How to Participate

Fill out the form on <https://altafiber.com/referral-form> or speak with an altafiber representative in a retail stores or over the phone.